**Rajitha Bangari**

**Business Intelligence Engineer Current Location**: Seattle, WA

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**Objective:**

*A committed, performance-driven Business Intelligence Engineer professional with over 7 years of experience in bringing value to organizations through a blend of technical developement, busines knowledge, and team focus. Proven ability to assess situations and implement solutions to improve efficiencies, reduce rework and meet strategic goals.*

# **SKILLS**

**Project Management, ServiceNow, Data Warehousing, Reporting, Communications, Operations Management, Change Management, Incident Management, Event, Qlikview, QlikSense, Tableau, Power BI, Alteryx, Azure Devops, Nprinting, Agile and Scrum, SQL, ORACLE, Workday, racle, SQL Server, Teradata, MongoDB, PostgreSQL, Azure SQL Data Warehouse and MongoDB**

# **OVERVIEW**

* Organized and goal oriented professional with over 7+ years of diverse experience in creating complex dashboards using Tableau, Power BI, and Qlikview.
* Certified with Qlikview Designer, Developer and Qliksense Architect.
* Experience in Tableau and Qlikview admin server activities like upgrades, installations, license management, configurations, and backup of the servers.
* Experienced in working with clients, gathering requirements, and translating those into system improvements.
* Strong analytical and problem-solving skills with attention to detail
* Experience working with large and complex data set able to write simple queries to create calculated fields.
* Ability to work on multiple projects and flexibility to change priorities when needed.
* Monitor server activity/usage statistics to identify possible performance issues/enhancements.
* Hands-on expertise on the software development operations involving Requirement Analysis, Design, Development, Coding, Technical Documentation and Unit Testing.
* Ability to multi-task, prioritize and meet deadlines while delivering consistent, accurate and reliable work
* Capable of self-learning to explore technical competency over a broad range of technologies

# **CERTIFICATIONS**

**QlikView 11 Designer Certification**

Candidate ID: QVIEW000012489

Registration Number: 310927664

Certification #: QV3847DES

Validation #: 323349173

**QlikView 11 Developer Certification**

Candidate ID: QVIEW000012489

Registration Number: 310927664

Certification #: QV3551DEV

Validation #: 323349173

**QSDA3 Qlik Sense Data Architect Certification**

Candidate ID: QVIEW000012489

Registration Number: 311821175

Certification #: QVIEW000012489

Validation #: 68709950

# **SKILL SETS**

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| --- | --- |
| Database: | MYSQL, SQL, ORACLE, Workday, racle, SQL Server, Teradata, MongoDB, PostgreSQL, Azure SQL Data Warehouse MongoDB, Splunk |
| Tools: | Qlikview, QlikSense, Tableau, Power BI, Alteryx, Azure Devops and Nprinting |
| SDLC | Agile and Scrum |

# **EDUCATION**

* M.S in Computer Science: Chicago State University, Chicago, IL.
* Bachelor’s in computer science: JNT University, India.

# **WORK EXPERIENCE**

**Client: PwC, Seattle, WA**

Role: BI Admin and Developer June 2016– Till Date

* Worked with HRSSC, Finance, Astro and L3Application support teams where my role is to develop Tableau, Power BI and Qlikview dashboards from multiple data sources and performing admin activities.
* Planning and Implementing of Server Maintenance activities such as Upgrade, Patching, License Renewal with Qlikview, Tableau servers.
* Excellent in analytical thinking for translating data into informative visuals and reports.
* Proficient in making Power query, functions, and DAX queries in Power BI desktop.
* Implemented row level security in Tableau and Qlikview that reduces data and dynamically hides objects of the dashboard depending upon user privileges.
* Responsible for design methodology and project documentation.
* Experience with the Power BI Gateway
* Extensive reporting and dashboarding experience with Tableau repository
* Improve overall process in data management, collection, dashboard design, and entire product life cycle.
* Setting up daily and weekly status calls with key-stakeholders to provide an update on the progress of the project.
* Experience with administration of Azure Dev Ops, like create\modify of work items using ADO
* Solving any data or performance issues related to dashboards and data sources
* Working with many SQL queries with Joins, Date functions, Inline functions, and Sub-queries to generate reports.
* Expertise in Data Modeling concepts like (Star Schema, Snowflake Schema) & Loading Data from multiple sources.
* Experience in Handling different sources like Teradata, Oracle, SQL Server, Mongo DB, PostgreSQL, XML files, QVDs and flat files using OLE DB/ODBC.
* Proactive identification and resolution of Administration issues and incidents. Identify areas of automation resulting in reduction of manual efforts.
* Responsible for escalating unresolved issues to external support and investigating. Perform root cause analysis, and summaries on remediation actions and create SOP to prevent reoccurrence of similar issues.
* Resolve Incidents within the specified Service Level Agreements/Operational Level Agreements.
* Verify resolution with end-users and resolve assigned Incidents
* Monitor the Incidents and manage workload in their respective queues to ensure that Service Level Agreement and Operational Level Agreement are respected
* Create Knowledge with repeatable procedures with a goal of reducing the number of Incidents.
* Document troubleshooting steps and service restoration details.
* Create and submit knowledge articles.
* Escalate unresolved incidents to external support, e.g., Software and Hardware Vendors

**Environment:** QlikView, Qliksense, Tableau, Power BI, Alteryx, SQL Server, MS Excel, QlikView, Sense Servers, QMC, Vizlib Extensions, Qlik web connectors, Oracle, PostgreSQL, Mongo DB TOAD, MS Access, Azure Dev Ops, Unix Shell Scripting, Informatica, Agile/Scrum, TSM.

**Client: Humana, Tampa, FL**

Role: Qlikview Consultant April 2015 – May 2016

**Responsibilities:**

* Extensively worked to confirm and clarify requirements and business logic.
* Analyzed the reporting requirements with the business users and came up with the technical specifications.
* Designed, developed, implemented, and tuned multiple QlikView applications for the HEDIS, Claims, HSO, QII and Finance qlikview applications.
* Implemented row level and object security using QlikView section access that reduces data and dynamically hides objects of the dashboard depending upon user privileges.
* Created the tasks using QMC and created architecture for the interdependent applications and executed in proper order.
* Design, Develop, Test, debug and implement Qlikview & Qliksense solutions based upon specified requirement.
* Designed an application for to support the lending process and dashboard style of layouts using different components of QlikView Enterprise like List boxes, Multiboxes, slider, current selections box, buttons, charts, text objects, bookmarks, etc.
* Maintained user guides and documentation for QlikView applications.
* Configured and deployed the application on QlikView server and Imported data from different sources like Oracle, SQL Server, MS Access, XML files, QVDs and flat files using OLE DB/ODBC.
* Worked on data modeling and developed different complex models as per given user requirement without any closed loops, Synthetic tables, and ambiguous relationships.

**Environment:** QlikView 10, QlikSense, SQL Server, SAAS, MS Excel, CSV files, Enterprise Management Reporting Portal, DB2, QlikView Enterprise Server, CIA Report Manager, NPrinting.